

## PRIVACY POLICY

### INTRODUCTION

At Production Aliath Inc. (TeachUs), we believe that privacy protection deserves particular attention. This is why we commit to respecting the confidentiality of the information we collect. This Privacy Policy was created to help you better understand how we collect, transfer and store data. You provide information to us voluntarily. By using the TeachUs platform, you acknowledge your acceptance of this Privacy Policy.

### DATA COLLECTED

TeachUs serves as a platform of contact between teachers (individuals or companies) and students (individuals or companies). TeachUs must therefore gather personal data to identify you and other information related to the services you provide or seek. TeachUs may gather personal information in different ways: from website forms, contests, opinion surveys, your customer service calls, the emails you send us, information from automatic “cookies” and certain information from third parties, including payment services and other online or offline sources.

We may collect the following information:

- First and last name
- Mailing address
- Postal code
- Email
- Telephone/fax number
- Gender
- Your education and trainings
- Your preferences and interests
- Date of birth
- Curriculum vitae
- Name of company/business

If you register as a teacher (individual or company) we may take your credit card number along with your billing address because this information is required for an annual subscription.

The personal information we collect is gathered using forms and your interactions with our website. As indicated in the following section, we also use cookies and/or log files to gather information about you.

The personal information collected is used to provide our services, to fulfil legal requirements, for our internal statistics, to manage the company and to provide quality customer service. You may always choose to not give us your personal information by not subscribing or by deleting your member profile.

### LOG FILES AND COOKIES

We collect certain information using log files and cookies. The information is primarily as follows: page visits and queries, the time and date of sign-in, and others. Cookies can help

customize your experience on TeachUs based on your geographic location, preferences, interests, etc.

#### SHARING OF PERSONAL INFORMATION

Some of your personal information may be viewed by other users. This information includes your telephone number, your email address, your address and others. You may hide this information by changing the parameters in your profile. Personal information and other information gathered by TeachUs is used for the website's operation.

We do not share your personal information with third parties, except in the following ways:

- Some agents who work in the company and for other service providers may have access to your personal information as part of their jobs, including: your calls, your participation in various contests, the emails you send, the videos hosted on your profile and your credit card payments. Your geographic address may be shared with suppliers to obtain geographic information (for geolocation). These agents or other service providers may have access to some of your personal information as they perform their job-related tasks. They do not have the right to use your information for any other reason.
- We reserve the right to provide certain personal information to a third party if necessary to comply with a law or regulation. If the government requests access to your information, the request will be granted. These requests may be subpoenas, court orders or a search warrant. Some personal information may be handed over to the court to protect our members and protect our company from illegal actions or practices.
- If TeachUs undergoes a reorganization (company sale, merger, or other), some of your personal information may be transferred during this transaction.

#### RIGHT OF WITHDRAWAL AND OTHER OPTIONS

We commit to providing you with a right of withdrawal regarding your personal information. The right to withdrawal allows TeachUs members to delete their profiles. You can do so yourself within your profile's settings.

You can also reject or cancel electronic communications from us in your profile settings or by using a link in our emails. However, you may receive notifications such as new message notifications, new lessons in your region, new lessons given by your favourites, etc.

You may change your personal information in your profile settings at any time. You can also hide various information from others using your settings.

#### SECURITY

The personal information we gather is stored in a secure environment. Our employees and third parties must respect the confidentiality of your information. To ensure the security of your personal information, we implement the following measures:

- Bcrypt and 5 Rounds to encrypt passwords and other information
- TLS protocol (HTTPS)

- Permission management – authorized person
- Firewall software along with network surveillance
- Payment data is stored by Stripe or PayPal

We commit to maintaining a high level of confidentiality by integrating the latest technological innovations for ensuring the confidentiality of your transactions. However, since no method ensures total security, there is always some risk when using the internet to send personal information. As a user, you should never give your password to anyone. If you think that someone else knows your password, change it immediately in your profile settings. Also, do not forget to sign out before exiting.

#### MINORS (under 13)

Our website has sections intended for children. Their personal information must be collected with permission from the minor's parents or guardians. Persons under 13 years of age may not register on the website. Their parents must register for them. If you are the parent or guardian of a person under 13 years of age who has registered, you can get in touch with our customer service so we can delete their personal information and profile.

#### CHANGES TO PRIVACY POLICY

TeachUs reserves the right to make changes to this Privacy Policy. Any change will be displayed with an effective date. If major changes are made, you will receive a notification or email to alert you of it. Come back to the page from time to time to review the Privacy Policy, as well as the conditions of use.

#### CONTACT US

For any questions or to find out more about this Privacy Policy, please contact us at [info@teachus.com](mailto:info@teachus.com).